

TRASH TIPS

To find out your trash pickup day, call the Recycling and Trash Services office at 910.341.7875 or go to www.wilmingtonnc.gov/pickup and enter your address.

- **SAVE MONEY**—Get a small 35-gallon trash cart and a large 95-gallon recycle cart.
- After collection, all containers should be removed from the curb by midnight.
- Household trash that does not fit into your cart requires an **ORANGE extra trash sticker**. To purchase stickers, call the Recycling and Trash Services office at 910.341.7875 or go to the Billing & Collection office, located at 305 Chestnut St.
- Recycling and Trash Services accounts remain active (billable) **until the cart(s) are placed to the right-of-way and picked up**. Account reactivation and cart delivery require a **service fee**.
- Call to schedule collection of electronics (such as TVs or computers) or large/bulky items.
- Businesses & residents of the Downtown Central Business District (Water St. to 3rd St.) should call the Recycling and Trash Services office at 910.341.7875 for specific collection information on the “Bag-It” program.

YARD WASTE TIPS

- Put small debris, such as branches and pinecones, in containers for pickup.
- Do not mix other trash (litter, scrap lumber, shingles, rocks, etc.) with your yard waste.
- Place debris in **ONE** consistent collection location.
- 7 cubic yards **total** per week limit. Debris should be containerized and/or in a single pile only. **No part of oversized or multiple piles will be collected.**

VIOLATIONS

Some common violations of the city’s recycling and trash codes that could result in a \$50 per day civil fine:

- Household trash outside the trash cart **without an ORANGE extra trash sticker**
- Trash and containers **left at the curb** on city rights-of-way **on days other than weekly trash collection day**
- **Bulky items or electronics** on city rights-of-way that have **not been called in** and scheduled for pickup, or placed **out earlier than noon the day before scheduled collection**
- **Placing trash, yard waste, or bulky items** at the curb on city rights-of-way **in front of a vacant home/lot**
- **Contractors may not use city services to dispose of debris.** Waste disposal is the contractor’s responsibility.
- **More than 7 cubic yards of yard waste** left on city rights-of-way



INFORMATION GUIDE



235 Operation Center Drive
Wilmington, NC 28412
www.wilmingtonnc.gov/trash
910.341.7875
Dial 711 TTY/Voice



MORE INFORMATION

- www.wilmingtonnc.gov/trash (general information)
- www.wilmingtonnc.gov/pickup (to find pickup day)
- www.wilmingtonnc.gov/feeschedule (current fees)
- [cityofwilmington](https://www.youtube.com/c/cityofwilmington)
- [@cityofwilmington](https://www.facebook.com/cityofwilmington)
- [@cityofwilm](https://twitter.com/cityofwilm)
- [@cityofwilm](https://www.instagram.com/cityofwilm)
- 910.341.7875



SCAN ME



SIGN UP FOR SERVICE OR BILLING QUESTIONS

Cape Fear Public Utility Authority

235 Government Center Drive
Wilmington, NC 28403

910.332.6550, option 4 | www.cfpua.org

Curbside Pickup Service Includes:

- Household trash & yard waste (weekly)
- Recycling (every other week)
- Bulky items (upon request)
- Electronics (upon request)

Customers may choose from a large (95-gallon) or small (35-gallon) cart. **SAVE MONEY** and resources with a large recycle cart and small trash cart! Multiple carts are available (with a large cart) for an additional cost.



HOUSEHOLD TRASH

All trash must be at the curb by 6:00 a.m. on your weekly pickup day (evening before is best practice). Household trash must be bagged and in your city rollout cart. Extra trash that will not fit in your cart must be bagged with an **ORANGE extra trash sticker** attached.

To purchase a minimum of 12 stickers, call the Recycling and Trash Services office and they will be mailed to you and charged to your utility account. Stickers may also be purchased from the Billing & Collections office, located at 305 Chestnut Street.

Extra bagged trash outside of the cart without an ORANGE sticker will not be picked up. The Recycling and Trash Services office recommends keeping extra stickers on hand for that unexpected heavy trash week.



www.wilmingtonnc.gov/trash



RECYCLING COLLECTION

Sign up for recycling service at **no additional charge**. Call 910.341.7875 and a recycle cart will be delivered to you. Recyclables are picked up every other week on your trash day. Please place your items at the curb by 6:00 a.m. Call 910.341.7875 or visit www.wilmingtonnc.gov/pickup for your recycling schedule.

Recycle these items:

- Glass bottles and jars
- Aluminum cans, tin cans, pots and pans without handles
- Newspaper, magazines, junk mail, file folders, computer paper, cereal/food boxes, catalogs, flattened cardboard, juice, and milk cartons
- Plastic bottles, jugs, and containers; and rigid plastics (laundry baskets, large plastic tubs, toys, etc.)

Customers may place overflow recycle items in cardboard boxes (to be recycled) beside your blue cart on your scheduled recycle pickup day.

NO styrofoam, plastic bags, plastic film, plastic packing bubbles, cords or rope, household trash, or food waste should go into the recycle bin. **Plastic bags and films CAN BE recycled at most grocery stores.**

More info at: www.plasticfilmrecycling.org
www.wilmingtonnc.gov/recycling



YARD WASTE COLLECTION

Yard waste is collected once a week on the same day as your trash collection and then recycled. Place your items neatly at the curb. Do not block storm drains. Limbs may be no longer than 4 feet and no larger than 6 inches in diameter. All loose yard waste (grass clippings, pine straw, vines, pinecones, and leaves) must be placed in a box or 30-gallon (or smaller) container. **Do not use tarps, wheelbarrows, trailers, or city trash/recycling carts. Do not mix yard waste with trash or any other material. All yard waste combined** should not exceed 7 cubic yards.

www.wilmingtonnc.gov/yardwaste



BULKY ITEM COLLECTION

Please call **910.341.7875** to schedule a **bulky pickup** of large items, such as furniture and appliances, at **no additional charge**. When calling, tell us what items you have to be picked up. Extra bagged trash that will not fit in a full trash cart is **NOT** a bulky item.

Stack items separately according to material. **Metal, electronics, and appliances must be separated from other bulky items.** For the safety of our work crews, please bend or remove nails from lumber.

Items should be placed to the curb only after an appointment is made, but no sooner than noon the day before collection.

Tires, rocks, concrete, liquids, dirt, or pallets are NOT accepted. Do not place these items at the curb.

NHC Household Hazardous Waste Facility accepts electronics, including computers, TVs, and cell phones; liquid paint; and other household hazardous waste. This service is free for all city and NHC residents.

The NHC landfill accepts up to **5 tires** for disposal at no charge.

Call 910.798.4450 for more information.

www.wilmingtonnc.gov/bulky



HOLIDAY SCHEDULE

Recycling and Trash Services closes for Christmas Day, New Year's Day, Thanksgiving Day, and July 4th. All other holidays have a normal collection schedule.



CONTRACTORS

Waste materials from contracted work, such as large tree disposal or construction materials, are not accepted and should not be put out for city collection. Removal of these materials is the responsibility of the contractor.

Questions? Call 910.341.7875.